

Product Discontinuation Notification

seca connect 103 v2.x

Date: 2022-12-21

PDN Number: 2022003

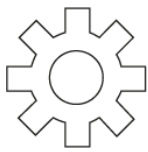
Revision: 001



Introduction

This discontinuation notice informs that seca is discontinuing certain versions of a software product. All affected version numbers are listed in this document.

The intention of this notification is to inform our customers and partners, so that they have the opportunity to take the necessary actions. Should you have any further questions regarding this version discontinuation, we are happy to assist you in order to minimize the impact on your business.



Affected parts, versions and products

The following versions of the integration solution software seca connect 103 are affected

Product / software	Version
seca connect 103	2.0
seca connect 103	2.1
seca connect 103	2.2

Along with that, the appropriate firmware versions of the interface module, scales and measuring devices are affected

Product / software	Version	Filename
452 / 333i / 336i / 797 / 65x		UpdatePackage_Upgrade_ v1x_to_GPX2.0_BUILD_70_prod_enc
452 / 333i / 336i / 797 / 65x	Interface Firmware: 08-06- 18-288-D	UpdatePackageFirmware_ Q4_2019_BUILD_74_prod_enc
452 / 333i / 336i / 797 / 65x	Interface Firmware: 08-06- 15-337-D(Build 619) Oct 26 2020	UpdatePackageFirmware_ R1.1.2_BUILD_51_for_seca103

If you need help in figuring out the soft- and firmware versions of your installed base, please have a look into the appropriate manual or contact our service



Successor

The seca connect 103 v1.x branch was succeeded by the v2.x branch. However, the most up-to-date version is seca connect 103 v3.1. seca strongly recommends updating to the most current version.

Product / software	Discontinued version	Successor version
seca connect 103	2.x	3.1.1

The appropriate firmware version compatible with seca connect 103 v3.2 is

Product / software	Discontinued version	Successor version
452 / 333i / 336i / 797 / 65x	All version mentioned above	Version: 08-06-15-337-F(Build 15) File: UpdatePackageFirmware_ R1.3.0_BUILD_85_prod_enc or newer

Please have a look into the appropriate manuals for further information on upgrading. Seca also offers services to help you updating your existing installation. Please contact your sales representative.



Timeline

Last order date

This date determines the last opportunity to place an order. All orders placed before will be accepted. All orders placed after this date will not be accepted. Instead, you have to order the substitute/successor product.

Last time installation date

The last time installation date is the point in time where the last installation of a software or firmware product is carried out by seca. After this point the successor version or product will be used.

End of maintenance

Any maintenance or repair of the hardware or software product will not be performed anymore after this date.

Maintenance includes, but is not limited to the following actions:

- Implementation of new features and functions
- Fixing of errors ("bugs") in the software or firmware

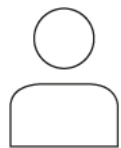
End of support

The end of support date is the date at which all support activities of the product are no longer available.

This includes, but is not limited to the following actions:

- immediate support to the partner or customer for technical issues in the field
- support including technical assistance for existing or new installations

Discontinuation	Date
Last time order date	Already passed. Always, only the newest version is offered
Last time installation date	Already passed. Always, only the newest version is installed
End of maintenance	2023-01-31
End of support	2023-12-31



Contact

For sales related inquiries please contact your regional **seca** sales organization. The following shows an excerpt of the global **seca** contacts with the main addresses to contact **seca** in the respective country. In doubt, please refer to the **seca** headquarter in Hamburg or to our website www.seca.com.

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For technical questions please get in contact with your regional seca support organization. A global ticket system is the backbone for **seca** service operation. Tickets are handled in three service levels. The first service level is the local contact, second and third level are at **seca** headquarter. These e-mail addresses can be used per region.

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