

Product Discontinuation Notification

seca connect 103 v1.x

Date: 2022-03-31

PDN Number: 2022001

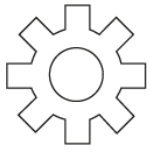
Revision: 001



Introduction

This discontinuation notice informs that seca is discontinuing certain versions of a software product. All affected version numbers are listed in this document.

The intention of this notification is to inform our customers and partners, so that they have the opportunity to take the necessary actions. Should you have any further questions regarding this version discontinuation, we are happy to assist you in order to minimize the impact on your business.



Affected parts, versions and products

The following versions of the integration solution software seca connect 103 are affected

Product / software	Version
seca connect 103	1.0
seca connect 103	1.1
seca connect 103	1.2

Along with that, the appropriate firmware versions of the interface module, scales and measuring devices are affected

Product / software	Version	Filename
452 / 333i / 336i	08-06-15-337-Build 157	UpdatePackage_AT_Normal_V1.0_157_enc
452 / 333i / 336i	08-06-15-337-A-Build 143	UpdatePackage_AT_Normal_143_enc
452 / 333i / 336i	08-06-15-337-A-Build 143	UpdatePackage_WPA2_V1.1_143_enc
452 / 333i / 336i	08-06-15-337-B-Build 20	UpdatePackage_WPA2_V1.2_20_Rel1.2_enc

If you need help in figuring out the soft- and firmware versions of your installed base, please have a look into the appropriate manual or contact our service



Successor

The seca connect 103 v1.x branch was succeeded by the v2.x branch. However, the most up-to-date version is seca connect 103 v3.1. seca strongly recommends updating to the most current version.

Product / software	Discontinued version	Successor version
seca connect 103	1.x	3.1

The appropriate firmware version compatible with seca connect 103 v3.1 is

Product / software	Discontinued version	Successor version
452 / 333i / 336i	All version mentioned above	Version: 08-06-15-337-F(Build 15) File: UpdatePackageFirmware_R1.3.0_BUILD_85_prod_enc

Please note that the new firmware is not backwards compatible. As soon as the firmware update is installed via seca connect 103 v1.x the device will not be visible and accessible anymore in the software. Please have a look into the appropriate manuals for further information. Seca also offers services to help you updating your existing installation. Please contact your sales representative.



Timeline

Last order date

This date determines the last opportunity to place an order. All orders placed before will be accepted. All orders placed after this date will not be accepted. Instead, you have to order the substitute/successor product.

Last time installation date

The last time installation date is the point in time where the last installation of a software or firmware product is carried out by seca. After this point the successor version or product will be used.

End of maintenance

Any maintenance or repair of the hardware or software product will not be performed anymore after this date.

Maintenance includes, but is not limited to the following actions:

- Implementation of new features and functions
- Fixing of errors ("bugs") in the software or firmware

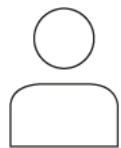
End of support

The end of support date is the date at which all support activities of the product are no longer available.

This includes, but is not limited to the following actions:

- immediate support to the partner or customer for technical issues in the field
- support including technical assistance for existing or new installations

Discontinuation	Date
Last time order date	Already passed. Always, only the newest version is offered
Last time installation date	Already passed. Always, only the newest version is installed
End of maintenance	2022-03-31
End of support	2022-12-31



Contact

For sales related inquiries please contact your regional **seca** sales organization. The following shows an excerpt of the global **seca** contacts with the main addresses to contact **seca** in the respective country. In doubt, please refer to the **seca** headquarter in Hamburg or to our website www.seca.com.

seca headquarter

+49 40 20 00 00 0

info@seca.com
seca gmbh & co. kg
Hammer Steindamm 3-25
22089 Hamburg
Germany

seca north america

+1 800 542 7322

info.us@seca.com
seca north america | west
seca corp.
13601 Benson Avenue
Chino, CA 91710
USA

seca north america | east
seca corp.
498 Wando Park Boulevard
Mount Pleasant, SC 29464
USA

seca deutschland

0800 20 00 00 5

info@seca.com

seca austria

00800 20 50 50 50

info@seca.com

seca schweiz

0800 50 20 00

info.ch@seca.com
seca ag
Schönmattstrasse 4
4153 Reinach
Schweiz

seca américa latina

+57 1 631 76 37

info.latam@seca.com
Carrera 15 No. 88 – 21
Torre unika – Oficina 401
110221 Bogotá
Colombia

seca méxico

+52 55 55 67 51 89

info.mx@seca.com
Centeotl Núm 223-A
Col. Industrial San Antonio
02760 Ciudad de México
México

seca benelux

+31 85 2 73 84 26

info.benelux@seca.com

Gooimeer 5
1411 DD Naarden
Pays-Bas

seca middle east

+971 564 410 292

info.ae@seca.com

Dubai
United Arab Emirates

seca united kingdom

+44 121 643 9349

info.uk@seca.com

seca ltd.
40 Barn Street
Birmingham, B5 5QB
England

seca asia pacific

+60 173 711 973

info.aspac@seca.com

Kuala Lumpur
Malaysia

seca france

+33 3 80 97 43 80

info.fr@seca.com

seca eurl.
Z.I. Champs à la Perdrix
21140 Semur-en-Auxois
France

seca 株式会社

〒 262 – 0011
千葉県千葉市花見川区三角町 94 – 2

Tel 043 216 0850 (代表)

Fax 043 216 0851

info@seca.co.jp

For technical questions please get in contact with your regional seca support organization. A global ticket system is the backbone for **seca** service operation. Tickets are handled in three service levels. The first service level is the local contact, second and third level are at **seca** headquarter. These e-mail addresses can be used per region.

Service email contacts	France technicalService.FR@seca.com
Germany service@seca.com	United Kingdom technicalservice.UK@seca.com
North America technicalservice.US@seca.com	Belgium Netherland Luxembourg technicalservice.BeNeLux@seca.com
South America technicalservice.LATAM@seca.com	Spain technicalservice.ES@seca.com
Asia/Pacific technicalservice.ASPAC@seca.com	Denmark technicalservice.DK@seca.com
Middle-East technicalservice.AE@seca.com	Poland technicalservice.PL@seca.com
Africa technicalservice.AFRICA@seca.com	Italy technicalservice.IT@seca.com
International Service technicalservice.INT@seca.com	Portugal technicalservice.PT@seca.com